
SMERTGuard

Home & Business

Setup Manual

Private, local-processing safety vision for phones, tablets and existing IP cameras.

IMPORTANT

SMERTGuard helps identify and alert on risk. It does not replace supervision, physical barriers, certified alarms, professional inspections, or legal compliance.

What you need

Phone or tablet

1

Recent iPhone, iPad or Android device with camera permission, continuous power and stable Wi-Fi.

Existing IP cameras

2

A SMERTGuard Home or Business Box on the same network. Cloud services cannot reach private camera networks directly.

Floorplan

3

A clear photo, scan or exported plan covering the entire monitored premises.

Alert contacts

4

Verified email and WhatsApp details for the people permitted by your subscription tier.

Safe placement

5

A stable mount, clear field of view and placement that respects privacy and local surveillance laws.

Kids, elderly, pets and general safety

1. Create your account, select a Home tier and complete Stripe Checkout. The seven-day trial starts only after Stripe confirms checkout.
2. Upload the floorplan and review each AI risk. Correct any location or risk that does not match your home.
3. Choose the phone or tablet camera, grant browser camera permission and secure the device to continuous power.
4. Draw danger zones around stairs, balcony doors, cooking areas, pools, medicine storage and other risks.
5. Run every safety and alert test. Confirm the siren and each enabled notification reaches the correct person.
6. Accept the Terms in the app, then complete the final readiness check.

HACCP, construction and retail

1. Select the Business tier for the number of sites and cameras you require. Business billing starts immediately after confirmed payment.
2. Confirm network ownership and permissions. Existing IP cameras connect only through a local SMERTGuard Business Box.
3. Upload the premises plan and review AI findings. SMERTGuard is not a HACCP certification or a substitute for a qualified safety inspection.
4. Position cameras to cover required work zones while respecting employee, visitor and customer privacy laws.
5. Define alert severity, delays, supervisors and escalation contacts.
6. Run a witnessed test after setup and after every camera, router, floorplan or zone change.

Local processing model

Phone and tablet

Video analysis runs on the device. Keep the SMERTGuard web app open and the camera permission enabled.

Existing IP camera

The local Box reads the camera stream on the premises network and performs local analysis. Camera footage is not uploaded to smert.ai.

Cloud data

The service stores account details, configuration, payment records and text alert events required to operate the subscription.

After camera movement

Redraw and retest all zones. A moved or rotated camera invalidates the old map.

Privacy

Do not monitor bedrooms, bathrooms, neighbouring property or restricted workplace areas. Obtain notices and consent required by local law.

Do not skip the readiness check

- ☐ Trigger each danger zone deliberately with another adult present.
- ☐ Confirm the local alarm is audible in the intended area.
- ☐ Confirm in-app, email and WhatsApp alerts arrive where enabled.
- ☐ Check recipient names and phone numbers before monitoring.
- ☐ Confirm device power, browser permission and network recovery after disconnection.
- ☐ Repeat after every camera, router, zone, contact or premises change.

Safety limitations

Computer vision can miss hazards, produce false alarms, or fail because of lighting, occlusion, network, power, browser, camera or device problems. Keep supervision, locks, gates, guards, certified fire systems and all legally required controls in place.

Manage the subscription

Billing

Open SMERTGuard App → Billing to update payment details, download available receipts, change plans or cancel through Stripe.

Notifications

Customers receive in-app and email notices, plus WhatsApp for important events when enabled. SMERT receives admin notices for paid, failed, canceled and refunded events.

Taxes

Stripe calculates applicable tax at checkout. Tax availability depends on configured registrations and customer location.

Support

Visit smert.ai/guard/setup-guide for the current guide. Use the contact options at smert.ai when setup or alerts do not work.

Before monitoring

Finish the app wizard, pass both tests, accept the Terms, and verify that Stripe shows the expected trial or active status.